

Jurisdictional Traffic Certification Requests Q/A

Q1: Why am I receiving this form?

Answer: This is a Federal requirement. As required by FCC rules, this form is to be completed for any private line or similar services to determine whether the Federal Universal Service Surcharge applies.

Q2: You are the telephone company. Don't you know whether or not my traffic is State (Intrastate) or Interstate?

Answer: The FCC requires that the company obtain this information from the customer.

Q3: How can I tell which of the services that I receive are considered Private Line?

Answer: Private Line Services will be listed on your bill using the services names below.

Basic 4-Wire Data Circuit	FlexLinx MRR_VPN	PRI-Primary Rate Interface
Business Allegiance	Frame Relay Service	Private Line
Business Data	Frontline Broadband VPN	Simpli-Business
Business Reach	Frontline MPLS	Session Initiation Protocol (SIP)
CLEC Virtual Private Network	Private Line Service Bus	Time Division Multiplex (TDM)
Complete LS	Lit Building Data	Virtual LAN Service (VLS)
Data High-Bandwidth	Loc Chan	Virtual Private Network (VPN)
Dedicated / Dedicated T	MPLS	VoIP Fiber to the Internet
DS3	OfficeSuite	VoIP MRR_Voxnet
Flex Integrated	One Solutions	VoxIP MRR_Voxnet
FLEXLINK_MRR_Data_TDM	Point to Point (Pt to Pt)	VPN or VPN site to Site
FlexLinx MRR_Voxnet	T1 Point to Point	

Q4: What determines if the line is State (Intrastate) or Interstate?

Answer: If the services you utilize from Windstream are **used** within your state, please check the "**State**" box and return as directed. If more than 10% of the traffic on your circuit crosses state lines, please check the "**Interstate**" box. (FCC Form 499A instructions state "If over ten percent of the traffic carried over a private or WATS line is interstate, then the revenues and costs generated by the entire line are classified as interstate (36.154(a)).")

Q5: What difference does it make if the line is State (Intrastate) or Interstate? Is my bill impacted?

Answer: Windstream assesses a FUSF surcharge on all services that go from state to state. The rate is applied to just the interstate portion of the bill and the FUSF surcharge rate changes from quarter to quarter.

Q6: What if some circuits have interstate usage and some don't?

Answer: Check the mixed use option on your certification form AND complete Attachment A. If all circuits are state (Intrastate) or all circuits are Interstate, check the corresponding box and DO NOT complete Attachment A. (See Q4 to determine if the line is considered State (Intrastate) or Interstate.)

Q7: What is Attachment A, why is it needed, and do I have to fill it out?

Answer: If your services are mixed use, then use Attachment A to list each account/circuit and certify whether each circuit is Intrastate or Interstate.

Q8: What if I don't recognize circuits listed on Attachment A or Attachment A is blank?

Answer: Mark through any information that is not yours and note it as such. If you have additional circuits that are not listed, then please provide that information to Windstream. If some circuits were yours but are no longer in service, please note that on Attachment A.

Q9: How often is this certification required?

Answer: The FCC requires this information be provided when the classification (between State (Intrastate) and Interstate) of the circuit changes. Windstream internal policy requires that a Private Line Jurisdictional Traffic Certification be updated every 5 years.

Q10: What if I have both interstate and state (intrastate) traffic over a single circuit?

Answer: If over ten percent of the traffic carried over a private line is interstate, then the revenues and costs generated by the entire line are classified as interstate (36.154(a)).

Q11: What happens if I don't fill the form out or don't return the form?

Answer: If no certification is provided to Windstream by the due date, then the FCC assumes the circuits are Interstate in nature and applicable FUSF surcharges will be applied to the bill.

Q13: Is the form available online?

Answer: Yes. Visit <http://windstreambusiness.com/forms/private-line> to submit the form online.

Q14: Can I complete Attachment A online?

Answer: No.

Q15: Can I fax Windstream my form and Attachment A?

Answer: No, please email form or complete online.

Q16: Can I email Windstream my form and Attachment A?

Answer: Yes, please email to: WINDSTREAM.Exemption@windstream.com

For further questions, please contact your Account Manager at the number listed on the letter received with your form or send an email to WINDSTREAM.Exemption@windstream.com.