



OfficeSuite UC features by seat type

Flexible options to meet any budget

Mix and match any of the following OfficeSuite UC® seat types to tailor your service to your unique user work styles—all while optimizing your budget.

	Basic seat	Standard seat	Complete seat
Virtual line, local telephone number, extension, license	✓	✓	✓
Outbound PSTN calling	✓	✓	✓
Intra-tenant calling	✓	✓	✓
Inbound PSTN call receipt	✓	✓	✓
Three Simultaneous Call Capacity (SCC)	✓	✓	✓
Phone options: Purchase, rent or customer provided	✓	✓	✓
Online customer portal	✓	✓	✓
Desktop and mobile app (chat, presence & contacts)	✓	✓	✓
Integration with third-party applications	✓	✓	✓
Selective call routing	✓	✓	✓
Voicemail/voicemail to email	✓	✓	✓
Over 100 calling features	✓	✓	✓
Automated voicemail transcription	Optional	✓	✓
Call twinning (VoIP twinning)	Optional	✓	✓
Mobile softphone	Optional	✓	✓
Desktop/MAC softphone	Optional	✓	✓
Extension call recording (one per seat)	Optional	Optional	✓
Extension monitoring (one per seat)	Optional	Optional	✓
OfficeSuite HD Meeting® (business-grade meetings)	Optional	Optional	✓
OfficeSuite operator panel (Windows-based softphone reception console)	Optional	Optional	Optional
Multi-desking (max devices logged in simultaneously)	1	5	5

Notes: In addition to chosen seat types, an OfficeSuite UC account includes the ability to integrate with many third-party applications, including various CRMs. Additional charges may apply for custom development. OfficeSuite HD Meeting is available per seat. Additional charges may apply. OfficeSuite HD Meeting does not provide international meeting access numbers. Secure eFax discounts are available when purchased with OfficeSuite UC.